

# Project Accelerator: Executive Visibility

A Large Children's Hospital



**Scenario:** One of the most common vulnerabilities of project success is inadequate visibility towards the end of a project, such as a system go-live. During an Infor CloudSuite Financials go-live, ROI introduced a process and deliverable that would enhance executive visibility into progress, risks, and ownership for all go-live activities. The goal is to approach project completion with confidence and support the achievement of goals and vision of project sponsors.

## ROI's Approach

- ✓ Created executive view of critical activities, status, owners, associated risks, and dependencies in a single page view
- ✓ Included checklist in daily distributions, as part of readiness assessment to increase client comfort related to traction on activities accomplished
- ✓ Leadership team was thoroughly engaged and daily huddles (15-20 minutes) now include a review of the checklist
- ✓ Drove more productive status calls with C-suite level
- ✓ Extended visibility process and checklist to be used for the HCM go-live activities as well

## Metrics/Results

- ✓ **30% reduction** in average meeting time with dynamic updates and visibility
- ✓ Increased executive engagement with **daily updates on KPIs**
  - percent complete
  - target deliverable date
  - responsible party

# Success Story: Infor CloudSuite Finance & SCM

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**Client's Challenge:** Client implemented and optimized Infor over a 20-year period, with deep system knowledge and a commitment to process and technology transformation. As the CloudSuite solution became available and the provider became more innovative and impactful in the community, the timing was right to invest in an effort to reimagine process within the modern Infor solution.



## ROI's Solution

- Realignment of the chart of accounts creating a dimensional ledger necessary for advanced reporting
- Master Data Management strategy specific to Chart, Suppliers/Vendors, Item Master, Locations and key application configuration including Contracts
- Identification of Reports, Interfaces, Conversions and Extension (RICE) objects and strategic prioritization necessary for development
- Collaborative Design sessions using Infor expertise and knowledge of CloudSuite Financials in conjunction with best practice applied to client outcomes
- Build, Test, Deploy multi-tenant CloudSuite Financials and associated interfaces, reports, and conversions

## Project Outcomes

- Standardization of chart across the entire organization
- Reduction of ledger redundancies by 17%
- Standardization of Item Master elements, including descriptions necessary to facilitate alignment of Contracting with potential savings of 10% of current contracted spend
- Initiated a shared model for RICE object build in excess of 10,000 man hours allowing key client personnel to learn Infor approved extensibility technology tools
- Automation of the demand to replenishment cycle
- Reduction of approved vendors by 48%
- First Client to deploy all 10 of Global Ledger Dimensions
- Over 500 vendors enabled for EDI transactions
- 2 years for full GL transactional history and balances converted into Infor
- Open Checks, Open Invoices, and Assets converted
- Automation of Accounts Payable in process