

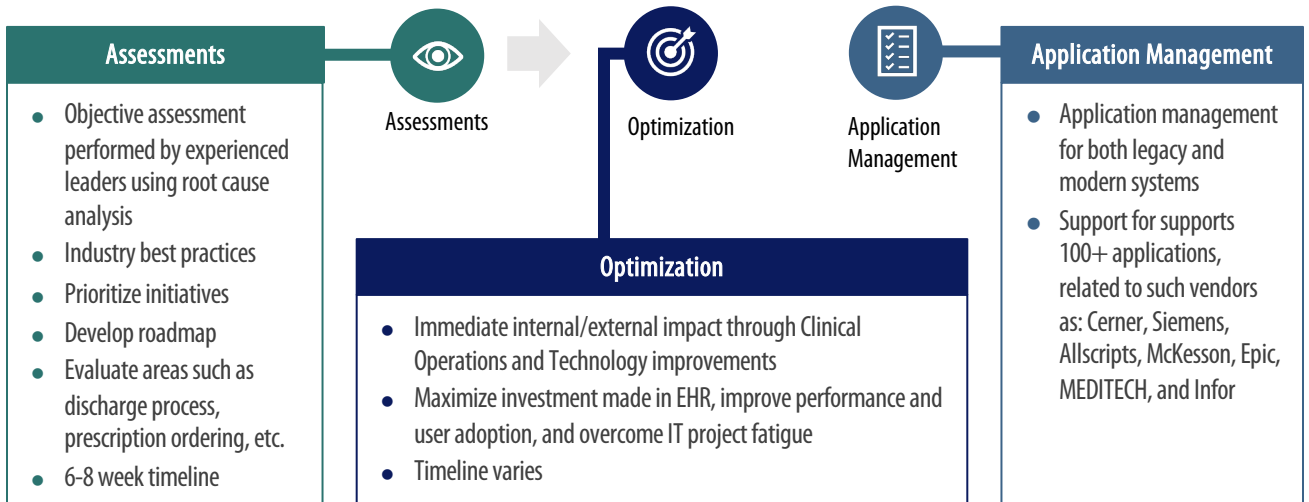
Clinical Work Process & IT Solutions

Ensure patient safety, quality, and satisfaction

At ROI, we not only identify issues – we provide solutions to help you do more with less and address the ever-changing nature of healthcare. We work with you to ensure your **people, processes and technologies** are functioning in concert to maximize the value of your investment in your core systems, improving patient safety, patient satisfaction, and ultimately your bottom line.

Clinical Work Process & IT Capabilities

Superior Project Management (foundation of all engagements and available as standalone offering)



Broad Set of Capabilities to Support Transformation

Process of Care Through the Continuum

Care Management | Transitions in Care | Patient Placement | Patient Flow Management | Multidisciplinary Care Coordination | Enterprise Scheduling
Clinical Variation/Consistency in Care Delivery | Clinical Documentation | Quality Outcomes/Management | Clinical Supply Utilization

Information Technology & Analytics

Concurrent/Retrospective Reporting & Monitoring | EHR Optimization | Data Governance | Support Business Systems/Infrastructure Upgrades

External Environment (Project Management)

Business Strategy & Planning | Service Line Strategy & Growth | Alternative Payment Models | Partnership, Networks & Alliances | Mergers & Acquisitions

Clinical Governance & Structures

Medical Staff, Nursing & Ancillary Accountability Models | Population Health Models of Care | Culture/Change Management | Talent & Training



About ROI

ROI Healthcare Solutions is healthcare’s trusted IT Services Partner, founded in 1999. As a KLAS-awarded organization in two categories, we save clients time and money, creating clinical, operational, and financial excellence through EHR, Revenue Cycle, ERP, and RTLS initiatives.

ROI offers industry-centric project management, consulting, implementation, optimization, support, and staffing services. Our leadership is committed to delivering quality services with highly engaged team members to clients who appreciate long-term partnerships. We are recognized by both Inc 5000 as a fast-growing private company and Modern Healthcare as a Best Place to Work in Healthcare.

ROI supports 100+ applications, related to such vendors as: Cerner, Siemens, Allscripts, McKesson, Epic, MEDITECH, and Infor. In 2019, we were recognized as Best in KLAS in Partial IT Outsourcing, Category Leader in Business Solutions Implementation, and a Cerner Preferred Collaborator.



Clinical IT & Work Process Objectives



Maximizing investments in **technology, people and processes**



Getting it **right the first time**



Ensuring **patient safety, quality and satisfaction**

Benefits

- Maximized EHR investment
- Improved KPIs and SLAs following best practices in healthcare
- Improved patient satisfaction
- Increased user adoption
- Automated workflows
- Identify clinical documentation improvement opportunities
- Reduced cost of care and penalties
- Enhanced ability to report on data
- Established adherence to regulatory compliance
- Optimized work processes
- Technologies aligned and integrated with business processes

Value-Add Partnerships



Award-winning data analytics, governance, and reporting tools to drive fact-based decisions.



Expedite adoption with mobile microlearning for healthcare professionals.

