

Infor Application Assessment & Roadmap

Start Planning Your Journey

We created the ROI Healthcare Application Assessment and Roadmap services to help clients rapidly identify the opportunities presented by Infor products and to create relevant IT roadmaps for their organization.

Through our structured methodology, we deliver a detailed assessment that provides a common understanding of your organization's strategies and the roadmap for optimization that ties back to the specific business goals and needs.

Key deliverables through an ROI engagement include:

- Executive strategic conversations
- Current state portfolio assessment
- Detailed findings and recommendations for improved process alignment
- 3-year IT roadmap
- Cost modeling

Managing Your Enterprise Application Strategy

Healthcare organizations are constantly evolving and adapting to market changes, regulatory requirements, new processes and technologies, mergers and acquisition activity, and cost saving initiatives. The result is often a complex IT environment with redundancies, gaps, and a gamble that business benefits will outpace operational costs.

Organizations like yours face a number of challenges when attempting to evolve their application strategy:

- Struggling to articulate the application vision and benefits
- Defending investments and their business value
- Attempting to coordinate strategic planning and stakeholder buy-in
- Determining if and when to upgrade
- Managing disconnects between IT and business objectives

ROI's Healthcare Application Assessment & Roadmap

Drawing on our industry knowledge and years of experience implementing Infor in healthcare, we know well that systems do not run a healthcare organization –people do. The healthcare market's successful adoption of the Infor solutions has proven it's quite capable of supporting the business of healthcare –but as organizations grow, business endeavors become more complex and regulated; and as employees change, the systems must adapt as well to remain viable.

ROI's assessments are more than just looking at the system setup. They are designed to be flexible but specific according to the needs of your organization. We take a multi-pronged approach that leads to closing the inefficiencies and user frustrations. We work collaboratively with you to determine the scope and depth of our assessment activities.

ROI Healthcare Solutions has officially been named Category Leader for Business Solutions Implementation Services in both 2018 and 2019, with a current score of 95.5, based on our work as a CloudSuite specialized Infor Alliance Partner.



Approach

ROI's approach includes engaging both business and IT leaders in a collaborative program, mapping business drivers to needs in order to:

- Rationalize portfolio to identify gaps and redundancies in support of business processes and capabilities
- Document opportunities to optimize and maximize investment in current applications
- Detail infrastructure to drive standardization and realize opportunities to optimize and reallocate IT spend in support of strategic initiatives
- Develop a detailed roadmap with an incremental approach for transforming from current state to future state, minimizing risk and impact of change on your operations

The ROI Healthcare Solutions Difference

We chose the name "ROI" because our prime objective is to provide excellent value to our clients; thereby, ensuring our clients' return on investment in their IT initiatives.

We have proven experience in managing complex IT initiatives and broad experience in Infor's software portfolio. In our Application Assessment and Roadmap offering, we bring deeply experienced personnel who have teamed up with clients to develop roadmaps quickly and cost effectively – usually in four to six weeks. We work through a process enabled by tools, deliverables, detailed action steps, and tasks. This helps us to quickly gather and summarize our findings, convey this information in clear and actionable terms, demonstrate how the current Infor environment aligns with the health organization's business strategy and lay out the opportunities and initiatives which will have the highest business impact.

We use structured interviews, either onsite or offsite and a review of current applications to gather the insight and information we need to build out the roadmap. Once complete, we deliver a graphic visualization that helps key stakeholders form a common understanding of opportunities and priorities for business optimization.

Benefits of Our Approach

Our Application Assessment and Roadmap planning processes help you create a strategy that optimizes your existing portfolio to increase efficiency, reduce costs and better respond to business needs while prioritizing future investments to maximize business value. The offering helps you:

- Examine critical business drivers and determine how Infor components can be valuable enablers
- Evaluate the current lifecycle of applications relative to vendor upgrades and business needs
- Incorporate new vendor offerings and product directions into rollout plans
- Identify opportunities for streamlining processes enabled by Infor products
- Rationalize and standardize applications
- Define where to apply resources to yield optimal results

Getting Started

ROI Healthcare Solutions would be pleased to schedule a detailed discussion on how the Application Assessment and Roadmap program for Infor will help you in your journey to business benefits and improved performance.



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