

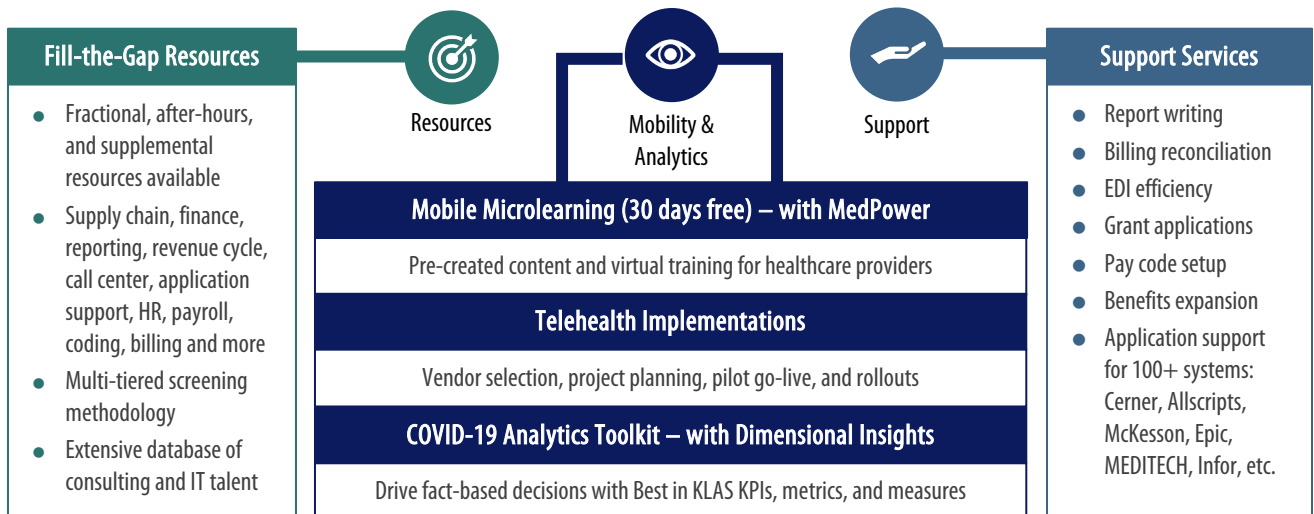
COVID-19 Support Kit

Healthcare Services & Tools to Help During the Pandemic

The COVID-19 pandemic has introduced our world to new and unexpected challenges. Our healthcare industry is facing extreme pressure to support the vulnerable, empower the healthy, and protect the communities and systems we hold dear. ROI has been working directly with our valued customers and team members to provide support, clarity, creative solutions, remote services, and uncompromising value. As providers experience an uptick in transactions and work volume, technology must be able to support and scale. As a Best-in-KLAS Leader, **ROI is here to help health systems keep their financial health, operational efficiency, and technology going strong as we overcome this pandemic – together.**

COVID-19 High Demand Areas We Support

Superior Project Management (foundation of all engagements and available as stand-alone offering)



A Few Examples Where We've Helped Clients with Diverse Needs

Telemed Selection & Rollout at Healthcare System with Over 170 Practice Locations

This healthcare system needed telemedicine functionality quickly rolled out to 173 practice locations. Within one week, ROI conducted a vendor selection, project planning, and pilot go-live at four locations. Following the pilot, the telemed solution was successfully implemented at the remaining locations in a little over a week, conducted in seven waves.

Large Not-for-Profit Health System where ROI Delivered Onsite 24x7x365 Support for 70+ Applications

"ROI has worked with us for many years providing consulting services on a variety of projects. Their staff is experienced, high quality, and provides high value for both consulting and staff augmentation. ROI has been very valuable and played a key role in meeting our IT goals and helping us be successful."

– Executive Director, IT Operations & Strategy



About ROI

ROI Healthcare Solutions is healthcare's trusted IT Services Partner, founded in 1999. As a KLAS-awarded organization in two categories, we save clients time and money, creating clinical, operational, and financial excellence through EHR, Revenue Cycle, ERP, and RTLS initiatives.

ROI offers industry-centric project management, consulting, implementation, optimization, support, and staffing services. Our leadership is committed to delivering quality services with highly engaged team members to clients who appreciate long-term partnerships. We are recognized by both Inc 5000 as a fast-growing private company and Modern Healthcare as a Best Place to Work in Healthcare.

ROI supports 100+ applications, related to such vendors as: Cerner, Siemens, Allscripts, McKesson, Epic, MEDITECH, and Infor. We are Best in KLAS in Partial IT Outsourcing, Category Leader in Business Solutions Implementation, and a Cerner Preferred Collaborator.



ROI's Objectives While Supporting Pandemic Response

1

Quickly freeing up healthcare providers and staff to **focus on their top priorities**

2

Providing **just-in-time flexible and creative partnership**

3

Ensuring **increased visibility and tracking capabilities**

Additional Resources

Access at <https://roihs.com/thought-leadership>



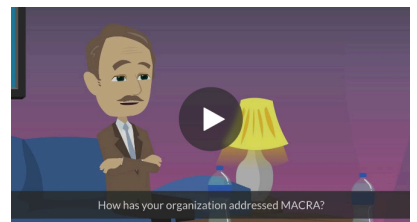
Webinar: COVID-19 & Online Learning – Tools to Meet Changing Demand
Learn about MedPower's eLearning solution you can use to deliver time-sensitive training and critical instruction during this crisis.



Webinar: Prescription for Talent (with Eightfold.ai)
Find qualified candidates more quickly – learn how artificial intelligence can change the way you recruit, source, and fill open requisitions.



Webinar: Physician Burnout Code RED
Discussion of proven solutions to alleviate and measure physician burnout.



RevCycle Revelations Series
Five-part series featuring conversations with Jeff Tenant, ROI's VP of Revenue Cycle Services and former hospital CIO.



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