



Infor CloudSuite Implementation

Human Capital Management

CLIENT ENGAGEMENT RESULTS

Large Children's Hospital

Infor CloudSuite Human Capital Management

Client's Challenge

- Needed to move to a talent-driven organization, eliminate inefficient processes, and put information into the hands of individuals where and when needed.

ROI's Solution

- Established the ability to view the workforce holistically across all departments and abilities
- Improved HR service delivery to the organization utilizing self-service and mobile technologies
- Reduced compliance and risk associated with complex pay structures and other dynamics
- Empowered staff to engage in their career development, areas of interest and skills growth
- Eliminated bottlenecks and improved response times for processing HR transactions, thus reducing the "cost" of HR

Project Outcomes

- Standardization of HR processes
- Reduction of data input errors by 50%
- Standardization of Job and Position structures and definitions to support staffing and talent initiatives
- Improved payroll cycle processes, increasing accuracy and decreasing time to process
- Automation of HR transaction routings and approvals
- Increased patient satisfaction scores by ensuring talent is aligned to patient needs through talent programs
- Established organizational and reporting structure to support people management
- Utilizing Position Budget Management System to augment position control
- Planned conversion of 3 months of payroll history