

Infor Customization Reduction

Research, Documentation, Process Design, Support, Testing

CLIENT ENGAGEMENT RESULTS

Public School System

Located in Colorado with Approximately 14,000 Employees

Client's Challenge

- Historical customizations presented challenges to Infor v10 upgrade. Needed guidance on how to better use standard Infor functionality. Sought support and expertise from a trusted partner.

ROI's Solution

- Research and document Payroll General Ledger distribution defaulting process
- Map out how Payroll could use standard General Ledger distribution defaulting to replace legacy custom process for Payroll distribution
- Demonstrate and test standard Payroll GL distribution in the development environment

Project Outcomes

- Prepared client to reap greater benefits from their configuration, avoid unnecessary costs and simplify setup
- Eased support requirements for client IT team
- Completed necessary tasks to ensure system integrity that the client's internal teams did not have the bandwidth to perform
- Provided trusted results built upon a strong partnership
- Supported the customer's desire to utilize out-of-the-box functionality in Infor v10 and reduce customizations