



**infor** 2020 Growth Partner  
of the Year

# Infor Human Capital Management

Build the future you've been waiting for

## Reduce the Cost of HR

Core HRMS and complex payroll



## Find Quality Talent

Recruiting, onboarding, mobility



## Motivate & Mentor

Growth and learning



## Reward Good Work

Benefits and compensation



## Build Future Leaders

Succession management



For more than 20 years, our resources have been enabling clients to optimize processes and maximize their investment in Infor.

### Unleash the full power of Infor

Struggling with complex nursing payrolls due to varying shifts and different legal entities? Want to move quality specialty hires through the recruitment process quickly? Nervous about pressures from a recent merger? Our specialty is healthcare, and we can guide you through leading practices to get the most out of Infor's highly customizable solution.

### So much more than basic software setup

We look at the people, processes, and technology holistically to achieve the best results. Go-live is only the start of the journey for our customers. We enable users for ongoing success. Change management is built into every step of our methodology. We help organizational leaders drive projects to success, even supporting them in the drafting of communication and training plans. Our strong partnership with Infor lets us develop and deploy the latest technologies and can help influence the roadmap for our customers.



**Get In Touch:**

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# People, Processes, and Technologies

At ROI, we not only identify issues—we provide solutions. We work with you to ensure your **people, processes, and technologies** are functioning in concert to maximize the value of your investment in your core systems. Improve growth and financial reporting flexibility, spend and contract visibility, user experience, process standardization, and more.

## Align processes across the organization

Create an “outcome-driven” culture of talent leadership with visibility to results. Hold department heads accountable based on “Facts,” not “opinions.” Reduce compliance risk with visibility to key data and trends. Align key HR metrics to strategic objectives to drive accountability across the organization.

## Reduce the “cost” of HR

Eliminate disparate systems and standardize processes. Reduce the cost of system maintenance through one centralized employee record. Increase productivity with automated routings and approvals for HR transactions. Reduce contract labor costs through innovative position management processes.

## Improve HR operations through technology

Centralize transactional functions and decentralize where expertise is needed. Eliminate spreadsheets, manual forms, and databases. Reduce turnover by understanding root cause and effect through key metrics.



Transform  
Your Talent  
Initiatives



Growth &  
Learning



Payroll



Mobile & AI  
Capabilities



## ROI's Interactive Design Labs

Leverage ROI's unique programs like Move, Groove, and Improve and our in-person workshops to define requirements.

Our labs help gain additional buy-in from stakeholders, gather perspective on the full process, and let us truly understand the needs of the end user...all while communicating with different learning styles.

## Ready to talk?

Between our methodologies, tools, and deep experience, we can set you on the path to success in your Infor digital transformation journey. Send us an email at [info@roihs.com](mailto:info@roihs.com) today to setup a complimentary consultation.



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# Infor Human Capital Management

## Customer Successes



### Infor CloudSuite HCM implementation at children's hospital

The customer needed to move to a talent-driven organization, eliminate inefficient processes, and put information into the hands of individuals where and when needed. ROI standardized HR processes, reduced data input errors by 50%, and standardized Job & Position structures and definitions to support staffing and talent initiatives. We also improved payroll cycle processes, automated HR transaction routings and approvals, and increased patient satisfaction scores by ensuring talent was aligned to patient needs through talent programs.

### Infor CloudSuite talent acquisition implementation

After modernizing its 20-year-old ERP solution with Infor CloudSuite Financials and HCM, this customer engaged ROI to evaluate its manual processes and partial use of a disparate ATS and guide them through the process of reimagining their recruiting process with ROI's functional expertise and Infor's Talent Acquisition solution. ROI delivered an on-time and under-budget implementation of CloudSuite Talent Acquisition and Transition Management in nine months. Through the engagement, we helped the customer reduce the recruiting cycle, increase time-to-productivity metrics, open 630+ requisitions at go-live, and gain a competitive edge to attract highly-skilled healthcare talent. Go-live resulted in minimal command center calls and no CHRO intervention.

### Infor CloudSuite stabilization

A prior implementation project left this customer without the benefits that CloudSuite Financials and Global HR have to offer. The solution was not setup to meet the unique needs of the shared services business model and growth strategy and the overall acquisition model and practice-level requirements were not adequately accounted for during the initial implementation. ROI helped improve efficiency and accuracy of payroll cycles with updated time interfacing and payroll configuration. We implemented regional and practice-based HR reporting from organizational structure changes. We also reduced manual processing with interfaces to benefit vendors and helped the customer achieve their first successful online Benefit Open Enrollment.



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